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Atty. Docket No. DE9-1999-0075US1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: M. Casabona, et al

Serial No.: 09/696,399

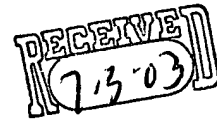
Filed: 09/10/25/2000

For: Method and System for Maintaining Software Via Network

Art Unit: 2124

Examiner: Tuan A. Vu

Official



Commissioner for Patents
Alexandria, VA 22313

Fax: 703-746-7239

CERTIFICATION OF FACSIMILE TRANSMISSION

I hereby certify that the following papers are being facsimile transmitted to the Patent and Trademark Office at 703-746-7239 on the date shown below: (2 pages including cover sheet)

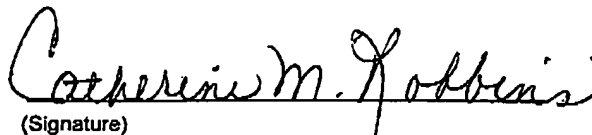
1. Associate Power of Attorney form

If you need anything further, please let me know.

Date: July 3, 2003

Catherine M. Robbins (919-543-9294)

(Name of person signing certification)


(Signature)

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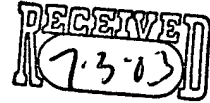
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Alexandria, VA 22313-1450



ASSOCIATE POWER OF ATTORNEY (37 C.F.R. section 1.34)

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